

25 Metro Drive  
Suite 700

San Jose,  
California 95110

T: 408-453-9200  
F: 408-453-7979

Newport Beach, CA  
San Francisco, CA  
Austin, TX

#4217  
skjerven morrill  
macpherson LLP

Docket No.: M-11528 US



August 8, 2001

Commissioner For Patents  
Washington, D.C. 20231

Re: Applicant(s): Mingtse Chen, Anil K. Annadata, Kuang Huang  
Assignee: Siebel Systems, Inc.  
Title: User Interface For Multi-Channel Communication  
Serial No.: 09/823,531  
Examiner: Unknown  
Docket No.: M-11528 US

Filed: March 31, 2001  
Group Art Unit: 2171

RECEIVED  
AUG 16 2001  
Technology Center 2100

Dear Sir:

Transmitted herewith are the following documents in the above-identified application:

- (1) Return Receipt Postcard;
- (2) This Transmittal Letter (in duplicate);
- (3) Preliminary Amendment (33 pages);
- (4) Substitute Specification (104 pages);



No additional fee is required.



The fee has been calculated as shown below:

**CLAIMS AS AMENDED**

	Claims Remaining <u>After Amendment</u>		Highest No. Previously <u>Paid For</u>		Present <u>Extra</u>	<u>Rate</u>	Additional <u>Fee</u>
Total Claims	96	Minus	26	=	70	x \$18	\$ 1260.00
Independent Claims	13	Minus	8	=	5	x \$80	\$ 400.00
<input type="checkbox"/>	Fee of _____ for the first filing of one or more multiple dependent claims per application						\$
<input type="checkbox"/>	Fee for Request for Extension of Time						\$
<b><u>Total additional fee for this Amendment:</u></b>							\$ 1660.00
<input checked="" type="checkbox"/>	Conditional Petition for Extension of Time: If an extension of time is required for timely filing of the enclosed document(s) after all papers filed with this transmittal have been considered, an extension of time is hereby requested.						
<input checked="" type="checkbox"/>	Please charge our Deposit Account No. 19-2386 in the amount of						\$ 1660.00
<input checked="" type="checkbox"/>	Also, charge any additional fees required and credit any overpayment to our Deposit Account No. 19-2386.						
<b>Total:</b>							\$ 1660.00

I hereby certify that this correspondence is being deposited with  
the United States Postal Service as First Class Mail in an envelope  
addressed to: Commissioner For Patents, Washington, D.C.  
20231, on August 8, 2001.

*D'Ann Naylor Rifai*  
Attorney for Applicant(s)

8/8/01  
Date of Signature

Respectfully submitted,

*D'Ann Naylor Rifai*

D'Ann Naylor Rifai  
Attorney for Applicant(s)  
Reg. No. 47,026